



OFF DUTY DIVE CHARTERS

Charter Cancellation & Refund Terms and Conditions

All Charters

Reservation Cancellations: We do not charge for booking a reservation. A 24 hour prior notice **IS** required for **ALL** cancellations. After 24 hours prior to scheduled departure or "no-shows" at the dock, the scheduled passenger will be charged **50%** of charter price. Please let us know as early as possible if you are unable to keep your charter reservation or **BE ON TIME!**

Weather Cancellations: Weather conditions can be variable and unpredictable. The Captain will make every attempt to depart safely to include delaying charter departure time. If weather conditions do not allow for a safe departure on the date of scheduled charter the passenger will be offered a chance to reschedule. If a charter has to be cancelled while underway a makeup charter will be offered.

Passenger Conduct Cancellations: Charters will be cancelled immediately due to unruly, disrespectful, or unlawful behavior to include drug use. The offending passenger will be charged price of charter plus **\$200 fine**. Depending on offense authorities may be called. Be lawful, **BE RESPECTFUL!**

Emergencies: Medical or marine emergencies are not grounds for refund. Circumstances of the emergency will be assessed by Captain. Full, partial, or no refund will be given upon results of evaluation. Captains decision is final. If a serious or life threatening emergency occurs and charter has to be cancelled a makeup charter will be offered to passengers.

Captain reserves the right to cancel a charter at any time and for any reason.

Off Duty Dive Charters is not responsible for any lost, stolen, or damaged items you bring onboard or at the dock.

Gratuities

Divemasters work for tips, and the customary gratuity for a dive charter is 20%. If you feel the crew went the extra mile to make your day fun and safe, please show your appreciation at the tip jar.